

Guiding principle Product Safety

As a company, we have a significant responsibility to eliminate as far as possible the potential risks to the health, environment and property of our customers and third parties that may arise from the use of our products and services.

Promote **Risk Awareness**

We ensure that no products are placed on the market that entail unacceptable risks for humans and the environment.

If unacceptable risks are identified after placing on the market, we inform our customers and other relevant interested parties comprehensively.

We take measures to reduce these risks to an appropriate level or to eliminate them permanently.

Empower **Employees**

The safety of our products is the responsibility of every MAN ES employee.

We instruct and train our managers and employees involved in the development, manufacture and sale of our products on the relevant aspects of product safety.

The implementation of this responsibility requires the active and personal involvement of managers.

Involve **Business Partners**

We involve our business partners, licensees and suppliers in our product safety strategy.

Through active and passive product monitoring measures, we continuously monitor the safety performance of our products in the field and also use digital technologies in particular to maintain the safety level appropriately.

Implement **Compliance**

With our management system, we create the prerequisites for avoiding possible violations of product safety requirements or for detecting them at an early stage.

We integrate product safety as a key criterion in our management-, performance-, and support-processes from the outset.

Our risk mitigation measures reflect the state of the art in science and technology and are based on international standards.