

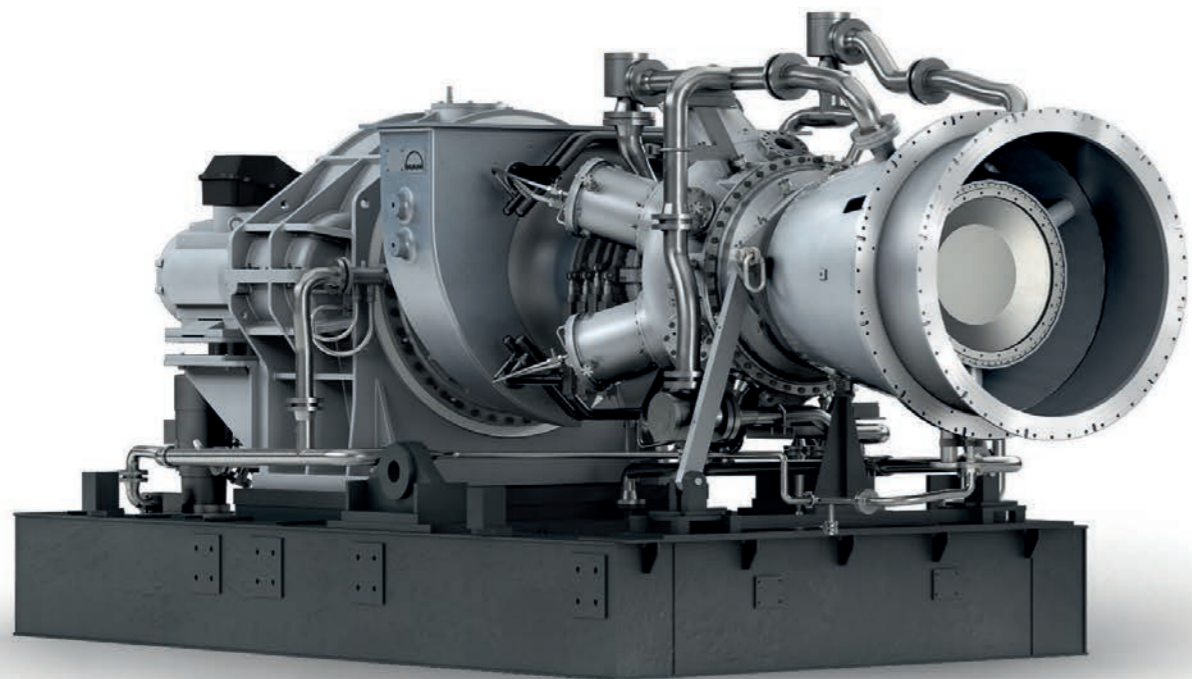


Long Term Service

MAN PrimeServ



The program



The LTSA (Long Term Service Agreement) program is a series of long-term contractual relationships, with MAN PrimeServ providing maintenance services for MGT gas turbines. The services range from a **Basic Service & Maintenance Agreement** covering preventive maintenance services to the **Full Service & Maintenance Agreement** in which MAN PrimeServ acts in partnership with the customer to manage machine downtime and achieve superior operational availability.



Flexible solutions

Service and Maintenance Agreements

MAN PrimeServ service agreements allow you to estimate your maintenance costs in advance. Based on a modular concept, our service contracts are customized to your individual demands and expectations.

Our service agreement concept offers maximum flexibility for the optimal service support of your gas turbine plant.

In this close service partnership, you and MAN PrimeServ mutually agree on the scope of the services employed and, in addition, the sharing of responsibilities, the response times and the duration of the contract.

Partnering with MAN PrimeServ allows you to focus on your core business, knowing that our team of professionals delivers outstanding service.

Benefits

- Exclusive partnership with shared responsibility
- Cost control
- Individual contract term
- Availability optimization
- Supplemental agreements e.g. training, spare parts storage etc.



Close partnership

Basic

The Basic Service & Maintenance Agreement especially covers scheduled maintenance activities:

- Periodic inspection of gas turbine unit
- Overhaul of bare turbine after 40,000 EOH
- Optional provision of exchange turbine
- Remote data transfer and storage via irds®

Preventive

The Preventive Service & Maintenance Agreement covers scheduled maintenance, condition monitoring services and troubleshooting support:

- Periodic inspection of gas turbine unit
- Overhaul of bare turbine after 40,000 EOH
- Optional provision of exchange turbine
- Remote data transfer and storage via irds®
- Condition monitoring support via remote diagnostic system irds®
- Periodic oil analyses
- Technical consultancy regarding operation, maintenance and troubleshooting
- Provision of field service personnel for on-site troubleshooting support

Extended

The Extended Service & Maintenance Agreement covers scheduled maintenance, condition monitoring services and troubleshooting support:

- Periodic inspection of gas turbine unit
- Overhaul of bare turbine after 40,000 EOH
- Optional provision of exchange turbine
- Remote data transfer and storage via irds®
- Condition monitoring support via remote diagnostic system irds®
- Periodic oil analyses
- Technical consultancy regarding operation, maintenance and troubleshooting
- Provision of field service personnel for on-site troubleshooting support and defined mobilization times

Full Service

The Full Service & Maintenance Agreement covers i.a. condition monitoring services, troubleshooting support, scheduled and unscheduled maintenance:

- Periodic inspection of gas turbine unit
- Overhaul of bare turbine after 40,000 EOH
- Optional provision of exchange turbine
- Remote data transfer and storage via irds®
- Condition monitoring support via remote diagnostic system irds®
- Periodic oil analyses
- Technical consultancy regarding operation, maintenance and troubleshooting
- Provision of field service personnel for on-site troubleshooting support and defined mobilization times
- Repair of bare turbine in case of an unscheduled event
- Agreed availability level of equipment

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