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TORM Signs Up for Digital Service

Danish shipper chooses PrimeServ Assist for multiple vessels in fleet

MAN Energy Solutions has announced that it has won a contract from Danish shipping company, TORM, to deliver its PrimeServ Assist digital service to 31 vessels in the TORM fleet.

“Enabling immediate support to our crews is of highest priority in the digitalisation process TORM is presently engaged in. Digital Service will open the possibility of optimising the main engine performance, not only once a month but continuously, which eventually will lead to reduced CO₂ emissions,” said Per S. Mølris, Head of Technical Decarbonization at TORM.

Stig Holm, Head of Marine & Power Digital Denmark, said: “This is yet another significant order that we have concluded within the digital sphere and which will contribute significantly to the further development of our services to the maritime industry. TORM has, over many decades, been a valuable customer for MAN Energy Solutions and the signing of this agreement just emphasises our close cooperation.”

About PrimeServ Assist

PrimeServ Assist is a proactive service solution – based on the MAN CEON digital platform – that constantly monitors and evaluates all parameters affecting engine performance. With the extensive data set and the history of the customer’s engine at hand, MAN PrimeServ service engineers sitting in Remote Operating Centres detect anomalies before potential breakdowns and advise on how to keep operations at peak efficiency.

PrimeServ Assist acts in different ways to optimise machinery performance to avoid damages or downtime, including through ad-hoc notifications on engine performance (and auxiliary systems) and newly-developed, AI-based, advanced algorithms that predict the remaining lifetime of individual components and advise action accordingly.

About TORM

Founded in 1889 and based in Copenhagen, Denmark, TORM is a shipping company that owns and operates some 80 product tankers carrying such refined oil products as gasoline, jet fuel, naphtha and diesel oil.



MAN Energy Solutions enables its customers to achieve sustainable value creation in the transition towards a carbon neutral future. Addressing tomorrow's challenges within the marine, energy and industrial sectors, we improve efficiency and performance at a systemic level. Leading the way in advanced engineering for more than 250 years, we provide a unique portfolio of technologies. Headquartered in Germany, MAN Energy Solutions employs some 14,000 people at over 120 sites globally. Our after-sales brand, MAN PrimeServ, offers a vast network of service centres to our customers all over the world.