Product Safety Principles

It is our responsibility to eliminate as far as possible the risks to health, environment and the property of our customers or third parties resulting from the use of our products and services. We have derived the following product safety principles from our corporate strategy and management policy.

1) It is our policy to make sure that no products are manufactured or distributed which pose unacceptable risks to humans or the environment. If unacceptable risks are identified, we provide comprehensive information to our customers and all other stakeholders. We take measures to reduce these risks to an appropriate level or to eliminate them sustainably.

2) The safety of our products is the responsibility of every MAN ES employee. We instruct and train our managers and employees who are involved in the development, manufacture and sale of our products with regard to the relevant aspects of product safety. The managers support the implementation personally and actively.

3) We include our business partners, licensees and suppliers in our product safety strategy.

4) Using active and passive monitoring measures and, in particular, digital technologies, we continuously monitor the safety behavior of our products in the field in order to maintain the safety level appropriately.

5) With our management system, we create the conditions to avoid possible violations of product safety requirements.

6) We integrate product safety from the beginning as an essential criterion in our management, performance and support processes.

7) We carefully assess the safety of our products using proven risk assessment methods. Our risk minimization measures are state of the art and aligned with international standards. We comply with all legal and regulatory requirements for our products worldwide.

8) If there are indications that one of our products is unsafe, we will no longer make it available to the market. We take measures to reduce uncertainties to a level appropriate for humans and the environment so that the product can be safely used for its intended purpose.

Executive Board

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